

# Patricia A. Muir ACC, CC, CL

*Making the workplace a better place...for everyone !*

In presentations and workshops on topics related to personal and professional quality, Patricia taps into her "professional composure" to lead her audience through awareness & breakthrough to sustainable shifts.

Patricia is an ACC accredited member of International Coach Federation. She is a Graduate of CoachU Coach Training Program and a Certified Retirement Options Coach. She is a dynamic leader in Meadowvale Toastmasters and has served as both President and VP of Education. In her youth and throughout her professional life, she has received awards for leadership, writing, and speaking.

Patricia works with service sector organizations that aspire to be recognized for best practices in leadership and quality of life in the workplace. Her company, Maestro Quality Inc., consults and coaches service sector companies in implementing programs that achieve recognition and awards for being the best employers in their industry and community.



**Leadership Coach**  
**Consultant**  
**Author**  
**Speaker**

## **Personal Quality Branding—Carve Out Your Own Workplace Reality**

Patricia created the Personal Quality System (PQS), a model for incorporating personal and professional authenticity and quality. The PQS delivers positive results affecting quality of life in the workplace and beyond. PQS is described in *Awakening the Workplace, Volume 2*, (Adele Alfano & Kathy Glover Scott, Editors). In the chapter "Develop Your Own Personal Quality System", Patricia describes the integration of two powerful concepts (professional coaching and quality assurance) and seven key actions for developing your own personal quality system. Participants raise their levels of engagement & satisfaction in their work.

## **Most Requested Speaking Topics...**

Personal Quality Branding: Carve Out Your Own Workplace Reality—Keynote & interactive workshop format using the PQS model described in *Awakening the Workplace, Volume 2*.

Workplace Quality: Aligning Company and Employee Values & Vision—Customized presentations & programs linking enhanced employee engagement with customer satisfaction & the bottom-line.

Executive Encore: This Time It's Personal—Interactive workshop to awaken executives to the possibilities for creating personal purpose and quality of life by preparing for "retirement" from the workplace

*Speaking topics are supported by coaching programs to experience sustainable development & results.*

## **Partial list of clients...**

AON Consulting (Bell Canada, SNC Lavalin), Armor Personnel, Business Development Bank of Canada, Chrysler Canada Five Star Dealers, IBM Canada, The Staffing Edge, The Employment Solution, Integrated Automotive. Paul Smith Real Estate

## **What audiences & clients are saying...**

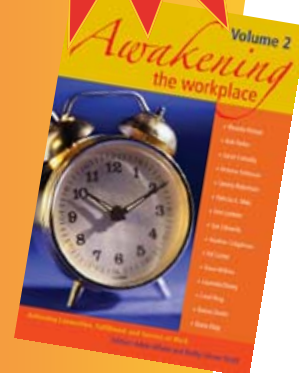
"Patricia was extremely good at what she does." "Great enthusiastic presenter." "Well presented, personable, interactive." "Encouraged participation." "Lots to think about." "Brought to light things that I've not thought of before what happens after (work)?" "Good to be made aware of how we need to offset our work interests with retirement interests so we have a balance to keep us active once we are no longer working." —Workshop Attendees, Transition & Lifestyle Planning—Ottawa, Toronto, Calgary, Edmonton, London, Barrie, St. Catharine's

"I became very interested in coaching after discussing it with Patricia and reading her chapter on Personal Quality System in the book *Awakening the Workplace, Volume 2*. I wanted and needed someone from the outside of my company to coach me on my career development goals. Which Patricia did and then some. Patricia is very patient, professional, punctual and very well versed in coaching and personal quality and branding. If you want a positive impact on your life and career, contact Patricia." — J.B. Mississauga, Ontario

"Polished." "Credible." "Helped me to refocus on my goals and stop drifting. Will help me raise to a higher level and become more aware." "Patricia is powerful and motivating." - Workshop Attendees, Discover A Brand - YOU - District 60 TM Fall Conference 2007

**Call for availability & booking information:**

Maestro Quality Inc. 905.858.7566 patricia@maestroquality.com www.maestroquality.com



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*Assisting service sector organizations to be recognized for best practices in leadership and quality of life in the workplace*